



WEST END REFUGEE SERVICE (WERS) ANNUAL REPORT

Achieving Positive Change for Refugees and People Seeking Sanctuary and Safety

2022/2023



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MESSAGE FROM THE CHAIR OF TRUSTEES

I am delighted to commend to you the West End Refugee Service Annual Report for 2022-2023, where you can find out how we have been supporting, empowering and giving a platform to speak out to people seeking asylum and refugees in the North East.

The external landscape has grown ever darker over that period with the passing of the Nationality and Borders Act in April 2022, hostile rhetoric from people in power, the threat of offshore processing of asylum claims in Rwanda, a continuing huge backlog in handling asylum application, intense pressure on the capacity to house people seeking sanctuary with ever larger numbers living for long periods in hotels and a cost of living crisis which hits the poorest hardest. And these are just the headline problems which exacerbate the difficulties for people living with trauma, far from home with no support network and an extremely precarious and uncertain future.

Against this gloomy backdrop, individuals and organisations who refuse to accept inhumane treatment of people seeking safety and refugees, and who put that principle into practice, stand out all the more. WERS stands alongside many organisations and individuals across the North East and nationwide in its determination to provide help, support and empowerment to people who have sought sanctuary in the UK.

We continue to help people with their basic needs, both practical and emotional, to find ways for their skills to be valued and used as they begin the journey to integrate into UK society and to ensure that their voices are heard loud and clear, both in shaping WERS' services and future strategy, and in challenging misconceptions and working towards a fairer and more compassionate society.

Thank you to all who continue to help and accompany us on this journey – staff, volunteers, trustees, donors, funders, partner organisations – and most of all the people we work with. We could not have done this without **you**.



Tessa Sayers
*Chair of Trustees,
West End Refugee Service
(WERS)*

Our **MISSION** at WERS is to work to achieve positive change for people seeking asylum and refugees through:

- our direct support services,
- creating opportunities for people to develop and thrive in their local communities,
- our work with collaborative partners to raise awareness and influence decision-makers.



OUR THREE STRATEGY AIMS



FULFILLING BASIC NEEDS

We provide advice and practical support to people seeking sanctuary and help refugees living in the North East to be welcomed and feel safe, respected and understood as members of our diverse community.



DEVELOPMENT AND PROGRESSION

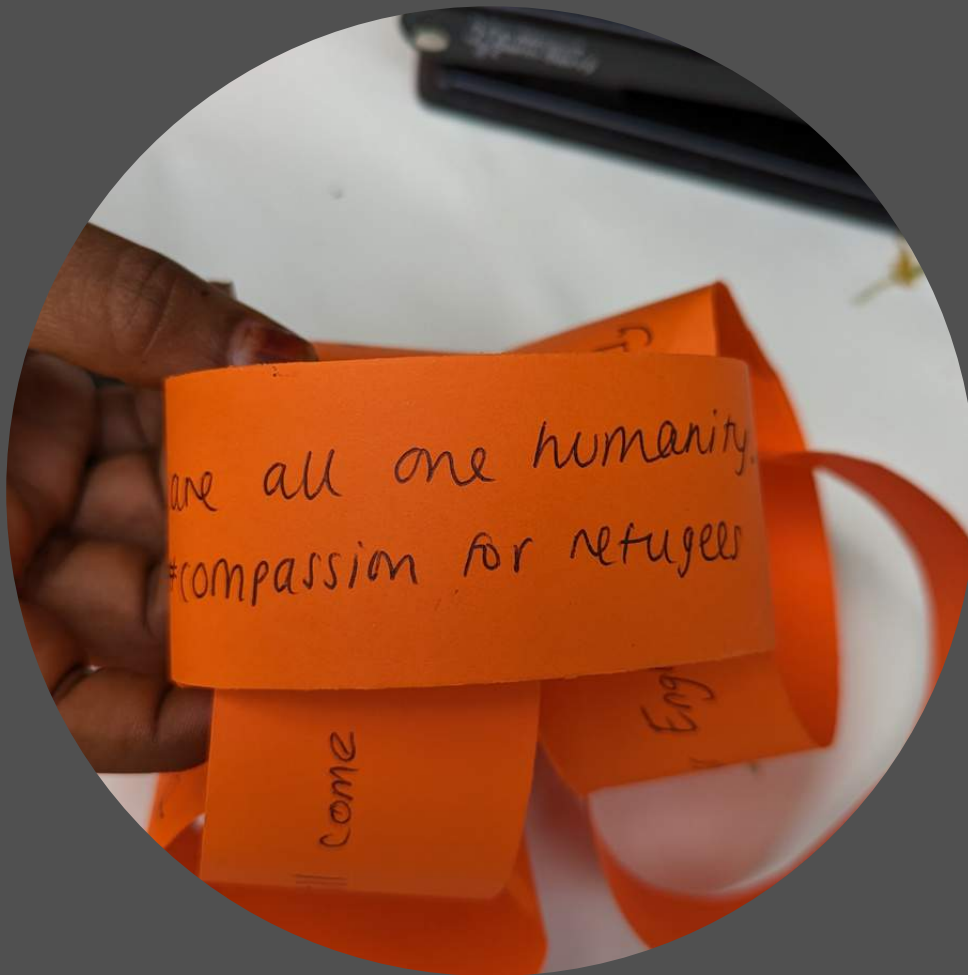
Our programmes are designed to empower people seeking asylum and refugees by enhancing their skills and potential through volunteering with local partners and helping to make a meaningful contribution to society.



COLLABORATION FOR IMPACT

Our partnerships bring together people seeking asylum and refugees, volunteers, partners, sponsors, donors and staff to showcase the sustainable impact of our work through case studies, reports, academic assessments and evaluations.

A CHANGING AND CHALLENGING ENVIRONMENT



CURRENT **GLOBAL CONFLICTS** AND **CLIMATE EMERGENCY** ARE LEADING TO AN INCREASED NUMBER OF PEOPLE SEEKING ASYLUM ARRIVING IN THE UK. ONCE HERE, THEY ARE MET WITH **DOMESTIC, SOCIAL AND POLITICAL TENSIONS**. WHAT THEY NEED IS NOT JUST OUR **COMPASSION**, BUT ALSO OUR **UNWAVERING SUPPORT**.

Unlock the power of making a positive impact in people's lives

SCAN ME



A CHARITY LOOKING TO THE FUTURE

HOW WERS ADDRESSES NEW CHALLENGES

In 22/23, the Trustees of WERS made a bold decision to strengthen their leadership and capabilities, acknowledging the evolving external context for those seeking sanctuary in the UK.

This proactive measure was taken to better position the charity in addressing the increasing needs of people seeking sanctuary and refugees over the next 5-10 years.



STRENGTHENING LEADERSHIP



Peter Noble and Andy (Andrzej) Durma now head up WERS as Chief Executive and Head of Corporate Services, respectively, and are committed to leading the charity through the ever-changing tides ahead. WERS is gearing up to embark on a 5-year strategy led by the Advisory Panel, coinciding with our 25th anniversary next year. We are committed to giving people seeking asylum and refugees a powerful platform to address their needs. With the demand for our services growing, Peter and Andy are working closely together as we collaborate with our staff, volunteers, partners and the local community to create a more welcoming environment for those seeking sanctuary on Tyneside.

WEST END REFUGEE SERVICE (WERS) 2022/2023



22/23 activities

1

INFORMATION, ADVICE & GUIDANCE

603 clients
(many facing destitution)

2

SKILLSMATCH

3075.5 hours
(90 people)

BUDDYING

1099 hours
(50 pairs)

3

GARDEN PROJECT

1374.5 hours
(261 people)

4

SOCIAL ACTIVITIES

138 people engaged in 399 sessions

5

RAISING AWARENESS

2168 People + 61 organisations

The Trustees are aware of the Charity Commission's guidance with regard to public benefit and consider that the activities of WERS satisfy this requirement.

LIFE ON HOLD PROJECT

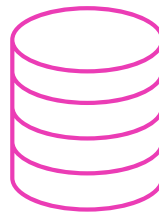
LIFE ON HOLD project provides regular financial & wraparound support to people seeking asylum who have received a negative decision on their asylum claim. This is a partnership of WERS, North East Refugee Service (NERS) & the British Red Cross (BRC).



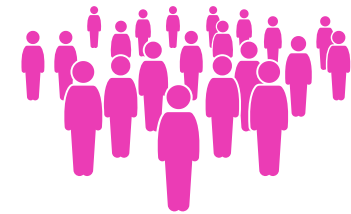
Financial year 2022/2023



1997
donations
from individuals



£90,000
distributed through
our Hardship Fund



123
people
supported

FEEDBACK FROM PEOPLE WE WORK WITH

I came along to a fitness class for women at the pool. Staff member was there to meet me when I arrived which really helped as he told me about WERS. It was really friendly and welcoming experience.



At the start I stayed at home a lot and it was depressing. When I joined WERS it was very uplifting for me.



WERS helps me with toiletries and food. I feel that I can come in anytime and there is always someone there waiting for me.



I felt happy because of WERS. Before I was suffering from suicidal thoughts. After connecting with WERS I felt my mood was uplifted because of the services offered.



I learn so much and being asked questions about the plants and insect life as the staff are so knowledgeable and are always happy to share tips. It's very varied and stimulating work.



There is always a light at the end of the tunnel and that is what I found in the support and aid I was provided with the Hardship Fund



WHAT WE DO MAKES A DIFFERENCE!

83%

are more confident about accessing other services

64%

are more knowledgeable about their rights

66%

feel more settled and at home

92%

feel happier

have improved their language skills

69%

are more confident to try new things

81%

have made new friendships

74%

feel less isolated

73%



NOT ALL HEROES WEAR CAPES

OUR **VOLUNTEERS** PLAY A CRUCIAL ROLE IN THE SUCCESS OF WERS, **SELFLESSLY DEDICATING THEIR TIME, TALENTS AND PASSION** TO BRING ABOUT POSITIVE CHANGE AND INSTILL HOPE IN THE LIVES OF THOSE WE WORK WITH.



Volunteers provide invaluable direct advice to our clients, assist in maintaining our Hardship Fund, ensure the smooth operation of our Buddying, Skillsmatch Programme, as well as our Garden Projects and lend a helping hand with administrative tasks.

174

volunteers

3,589

hours
given throughout
the year

88

local community
members

86

with lived
experience
of the asylum system

20

members of
The Community
Campaigns
Group

273

hours spent
on community
campaigning

OUR VOLUNTEERS ARE SAYING

“ WERS has allowed me to get to know others who speak the same language as I do and therefore make some friends. Also, because of all the volunteering WERS has helped me see Newcastle as a city that I am new too. It gave me opportunities to get outside rather than be in the house all the time. It makes me feel like I am going out to work and then afterwards, returns to my house. The volunteering I do enables me to ‘give back’ to the city.

Garden and skillsmatch volunteer



“ The best thing is meeting people from all around the world and learning from them, while hopefully helping them get to know the north east a bit. Mo*, who I met through the buddying scheme, is now a very close friend, and my children love playing with [their] little boy when we meet up, and that’s a wonderful thing to see!

Volunteer Buddy

* name anonymised

WERS GOES GREEN

We are committed to addressing the climate emergency, recognising the effects of climate change on our work.

We have developed our own [Environmental Policy](#) and ensured that environmental goals are integrated with our business strategy and daily operations.

Our **WERS GOES GREEN** working group plays an important role in these efforts, bringing together representatives from every department to promote eco-friendly practices and reduce our environmental impact.

WERS will aim to ensure:

- Sustainable sustenance for staff, participants and Volunteers
- Efficient and Green Transportation
- Energy Efficiency
- Minimal Material Use
- Recycling Focus
- Mindful Equipment Purchases
- Responsible Resources Use
- Encourage Eco-Friendly Partnerships
- Knowledge Sharing



BEING ECO-FRIENDLY IS MORE THAN JUST TICKING BOXES!



EQUALITY, DIVERSITY & INCLUSION (EDI)

WERS celebrates diversity and inclusion, appreciating the benefits they can bring to an organisation. It believes everyone should have an equal chance to work and live free from discrimination and victimisation and recognises that for disadvantaged groups, positive action may be needed to bring about that equal chance. Therefore, all our work is underpinned and guided by our **Advisory Panel** - members with lived experience of the UK asylum system, to increase understanding of issues and needs of refugees and people seeking asylum and how our response can be more appropriate.

These work with our:

Community Campaigns Group

Made up of people from the WERS community who have lived experience of the asylum system and works with Asylum Matters. The group aims to bring about change in the asylum system by providing them with a platform to speak out. They develop and support campaigns and lobby local/national decision-makers on better rights and treatment for people seeking asylum. This has included campaigning against the Nationality and Borders Act, the proposed Rwanda scheme, and on the right to work.

Staff and Volunteers

WERS have established an extensive Equality, Diversity & Inclusion (EDI) programme of best practice, which includes comprehensive training for staff and volunteers on a range of EDI - related topics, such as unconscious bias, supporting colleagues for whom English is not their first language, cultural competency and trauma-informed practice. Such training puts WERS at the forefront of leading practice and provides better outcomes for our clients.



OUR LEARNING JOURNEY - WHAT HAS CHANGED?

Accessibility

We have significantly improved access for people to directly contribute into our services and projects, recognising the people we support come from over 40 different countries.

Policies and procedures

Our Trustees are actively reviewing our policies and procedures to ensure that as an organisation we are fully inclusive and represent the community we work with. We have radically redesigned our recruitment process to ensure a more inclusive and equitable hiring environment. We are committed to ensuring that all individuals, regardless of their background, have an equal opportunity to thrive within WERS.

Awareness raising and external training

We develop and deliver awareness-raising sessions and training on the asylum system and on supporting volunteers or attendees who have lived experience of the asylum system. We have delivered these with partner organisations, the local arts and culture sector, in schools and colleges, and in local community groups. These sessions aim to have input at all stages from people with lived experience and work to 'myth-bust' common misconceptions about the asylum system and people seeking sanctuary. They also encourage local engagement with people seeking sanctuary and with campaigns more widely to work towards a fairer asylum system.

**Injustice anywhere is a threat
to justice everywhere.**

“

Martin Luther King, Jr.

OUR PEOPLE



WERS' BOARD OF TRUSTEES

Tessa Sayers
Chris Millman
Bridget Wigham

John Howard-Norman
Georgina Wright
Charity Mwaura

OUR STAFF

Folusho Folasade
Heather Andrews
Sindiso Nyathi
John Probert
Frances Jewitt Clark
Emma Ross
Andy (Andrzej) Durma

Kareem Kalthoum
Valentin Amosenkov
Danny Taylor
Carolyn Hepplewhite
Shaunagh Carroll
Abi Knowles
Peter Noble
Lisa French

ADVISORY PANEL

Rudy Centeno Ortiz
Antonio Sangunji
Hady Jabal
Heran Semere
Karlle Wafik Toame
Sadia Sikandar

Omran Elfaki
Morlai Kargbo
Afnan Alkhalaf
Adnan Alamri
Halim Alshomary

PATRONS

The Revd Canon Nicholas Sagovsky

Dr Hari Shukla (CBE, DL, DCL, JP, MA)

**AND, OF COURSE,
ALL OF OUR
FANTASTIC
VOLUNTEERS!**

THANK YOU

TO ALL OUR SUPPORTERS - INDIVIDUALS, SCHOOLS, CHURCHES, UNIVERSITIES, AND COMMUNITY AND NEIGHBOURHOOD GROUPS FOR SENDING ONE-OFF DONATIONS, GIVING REGULARLY THROUGH THE STANDING ORDER SCHEME OR ORGANISING FUNDRAISING EVENTS.

TO EVERYONE WHO HAS DONATED TOILETRIES AND OTHER ESSENTIAL MATERIALS ON AN ONGOING BASIS PROVIDE OUR HARDSHIP CLIENTS WITH ESSENTIAL MATERIAL SUPPORT.

WITHOUT **YOU**, WE WOULDN'T HAVE THE MEANS TO FULFILL OUR MISSION. YOUR CONTRIBUTIONS ARE THE LIFELINE THAT ENABLES US TO MAKE A POSITIVE IMPACT.

FUNDERS

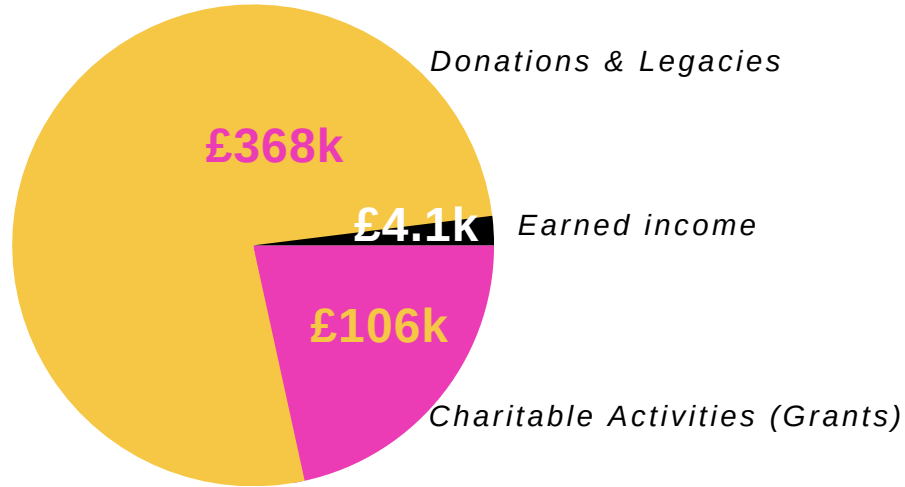
2022/2023



FINANCIALS

26% growth in 2022/2023
of Charitable Activities

IN 2022/23, WE RAISED



IN 2022/23, WE INVESTED



£501k in
Charitable Activities

Unlock the power
of making a
positive impact in
people's lives

SCAN ME



Financial Review

Income of £489,949 (2021/22 - £411,919) has been generated during the year, £330,515 (2021 - £297,222) relates to restricted funds. An operating deficit of £24,224 (2021/22 – surplus £18,625) is shown on the *Statement of Financial Activities*.

Reserves Policy

The trustees monitor the progress of the organisation when they meet at their Management Committee Meetings five times a year. The Charity's funding schedule is reviewed, and forecast funding compared to actual. This allows the trustees to keep track of projected funding each quarter and to foresee any shortfalls. The trustees are aware of the risk that obtaining core funding, although usually successful, may not be achieved at the beginning of each financial year. To safeguard against this, the trustees aim to maintain unrestricted reserves at a level which equates to approximately three months of unrestricted charitable expenditure. The trustees consider that this level will provide sufficient funds to ensure that support and governance costs are covered in the event of a drop in income streams, and/or to deliver sufficient funds for redundancies and making good of leased property in the currently very unlikely event of winding up the Charity. The Unrestricted reserve Target (Upper level) is therefore initially set at £108,000. The WERS Trustees will also allow the reserve to fall to a £78,000 Target (Lower level).

The current reserves amount of £206,402 has been allocated by the trustees as follows:

Unrestricted Reserves: £122,730 for use on any of the Charity's objects, including winding up costs and core running costs.

Designated funds: £83,672 set aside for the following strategic purposes:

Realignment of the leadership team to support the delivery of the revised WERS' 5-year strategy.

Risks

Risks to the charity are outlined in the charity's Risk Register document which is regularly reviewed and updated. The following policies were reviewed last year: Data Protection, Complaints, Financial Controls, Safeguarding Adults, Safeguarding Children, social media and a suite of HR policies. The level of insurance cover is kept under review to ensure that it meets the needs of the charity and includes legal expenses cover.

Structure, Governance and Management

WERS is governed by a constitution and is an unincorporated registered charity with membership. Trustees are elected or re-elected by the members at the Annual General Meeting (AGM) each year. There are no bodies entitled to appoint one or more trustees. Up to two additional trustees may be appointed through the year by the board of elected trustees and they stand for election at the following AGM. The board of trustees is made up of a Chairperson, Secretary, and Treasurer and between 3 and 6 additional trustees.

The names of the Charity Trustees for 2022/2023 were: Tessa Sayers (Chair from Oct-22), Les Roberts (Chair from Apr-22 to Oct-22), Mike Snow (Apr-22 to Dec-22), Chris Millman, Bridget Wigham, Natalie Underwood, Miranda Lee, Charity Mwuara (from Dec-22), Georgina Wright (from Dec-22) and John Howard-Norman (from Dec-22).


Trustees are recruited through an open and transparent process that is designed to reach potential trustees from a wide cross section of society, overcoming barriers wherever possible. We aim to be accessible to candidates with lived experience of asylum as well as first time trustees and a thorough induction is provided. The trustees meet every two months and receive a financial report from the Treasurer and a report of operational activities from the Chief Executive Officer (CEO) as well as other reports relevant to the matters being considered at the meeting. The CEO manages the day-to-day running of the charity.

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees:

Signature(s)



Full name(s)

TESSA SAYERS

CHRISTOPHER MILLMAN

Position

CHAIR

TREASURER

Date

JANUARY 2024



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Voe
Shetland
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01806 588 214

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Company Number: SC496614

West End Refugee Service

Independent examiners report to the trustees of West End Refugee Service

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31 March 2023.

Responsibilities and basis of report

The charity's trustees are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

Since the charity's gross income exceeded £250,000 the examiner must be a member of a body listed in section 145 of the Act. I confirm that I am qualified to undertake the examination because I am a member of the Association of Chartered Certified Accountants (ACCA), which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. The accounts do not accord with those records; or
3. The accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached

R Nicol

Rosalind Nicol ACCA
Hillside Cottage
Voe
Shetland
ZE2 9PT

Statement of Financial Activities (including Income and Expenditure Account)

	Note	Unrestricted Funds	2022/23 Restricted Funds	Total	21/22 Total
Income from:					
Donations and legacies	2	50,245	55,952	106,197	183,239
Charitable activities	3	100,250	267,901	368,151	205,720
Other trading activities	4	4,184	-	4,184	3,333
Investments	5	313	-	313	45
Other	6	4,441	6,662	11,103	19,581
Total Income		159,434	330,515	489,949	411,919
Expenditure on:					
Raising funds	7	13,982	0	13,982	3,516
Charitable activities	8	132,259	367,932	500,191	389,778
Total expenditure		146,241	367,932	514,174	393,294
Net income / (expenditure)		13,193	(37,417)	(24,225)	18,625
Transfers between funds		-	-	-	-
Net movement in funds	17	13,193	(37,417)	(24,225)	18,625
Reconciliation of funds:					
Total funds brought forward	17	193,209	150,592	343,801	325,176
Total funds carried forward	17	206,402	113,175	319,576	343,801

All income and expenditure derive from continuing activities.
The statement of financial activities includes all gains and losses recognised during the year.

Balance Sheet

	Note	2022/23 Total	2021/22 Total
Current assets			
Debtors	14	11,103	19,581
Prepayments	15		
Investments	15	55,000	45,000
Cash at bank and in hand	15	343,006	324,831
		<u>409,109</u>	<u>389,412</u>
Creditors: amounts falling due within one year	16	(89,533)	(45,611)
Total assets less current liabilities		<u>319,576</u>	<u>343,801</u>
Charity Funds			
Restricted funds	17	113,175	150,592
Unrestricted funds	17	206,402	193,209
Total Charity Funds		<u>319,576</u>	<u>343,801</u>

The financial statements were approved and authorised for issue by the Board on 30th January 2024

Signed on behalf of the board of trustees



Chris Millman,
Treasurer & Trustee
30 January 2024



Tessa Sayers
Chair & Trustee
30 January 2024

The notes on pages 3 to 17 form part of these financial statements.

Notes to the Financial Statements**1 Summary of significant accounting policies****(a) General information and basis of preparation**

West End Refugee Service (WERS) is a charity registered with the Charity Commission of England / Wales. In the event of the charity being wound up, the trustees will be fully liable for the winding up costs of the charity. The address of the registered office is West End Refugee Service, St Philip's Vicarage, St Philip's Close, Arthur's Hill, Newcastle upon Tyne NE4 5JE. The nature of the charity's operations and principal activities are to relieve refugees and asylum seekers within the area of benefit who are in need by reason of their poverty and or sickness and the distress arising therefrom, particularly by the provision of practical support.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011 and UK Generally Accepted Accounting Practice.

WERS has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 Section 1A as the charity's gross income does not exceed £500k

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

The financial statements are prepared on a going concern basis under the historical cost convention. The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest pound.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Notes to the Financial Statements (continued)

1 (b) Funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

(c) Income recognition

All incoming resources are included in the Statement of Financial Activities (SoFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

WERS does not place any monetary value on clothing received as it is freely given to clients. WERS is very grateful to all our volunteers for the time they give and do not value anyone's contribution higher than anyone else

Number of items given out	
2022/23	2021/22
4,623	1,771

Notes to the Financial Statements (continued)**1 (c) Income recognition (ctd)**

No amount is included in the financial statements for volunteer time in line with the SORP (FRS 102).

Number of volunteers

2022/23	2021/22
174	153

Approximate number of volunteer hours

2022/23	2021/22
7,042	5,201

Income from trading activities includes income earned from fundraising events and trading activities to raise funds for the charity. Income is received in exchange for supplying goods and services in order to raise funds and is recognised when entitlement has occurred.

Income from grants are recognised at fair value when the charity has entitlement after any performance conditions have been met, it is probable that the income will be received and the amount can be measured reliably. If entitlement is not met then these amounts are deferred.

Investment income is earned through holding assets for investment purposes such as shares and property. It includes dividends, interest and rent. Where it is not practicable to identify investment management costs incurred within a scheme with reasonable accuracy the investment income is reported net of these costs. It is included when the amount can be measured reliably. Interest income is recognised using the effective interest method and dividend and rent income is recognised as the charity's right to receive payment is established.

(d) Expenditure recognition

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

Expenditure on charitable activities includes, for example, payment of monies to clients to relieve poverty and Other expenditure represents those items not falling into the category above.

Notes to the Financial Statements (continued)**1 (e) Support costs allocation**

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office costs, governance costs, administrative payroll costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters.

The analysis of these costs is included in note 9.

(f) Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

(g) Employee benefits

The charity operates a defined contribution plan for the benefit of its employees. Contributions are expensed as they become payable.

(h) Tax

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011.

(i) Going concern

The financial statements have been prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from authorising these financial statements. The budgeted income and expenditure is sufficient with the level of reserves for the charity to be able to continue as a going concern.

Notes to the Financial Statements (continued)**2****Income from donation and legacies**

	2022/23		2021/22	
	Unrestricted	Restricted	Unrestricted	Restricted
Gifts	50,245	55,952	54,986	103,253
Legacies		-	25,000	-
	<u>50,245</u>	<u>55,952</u>	<u>79,986</u>	<u>103,253</u>

Income from donations and legacies was £106,197 (2021/22 - £183,239)

3**Income from charitable activities**

	2022/23		2021/22	
	Unrestricted	Restricted	Unrestricted	Restricted
Grants	100,250	267,901	23,500	182,220
	<u>100,250</u>	<u>267,901</u>	<u>23,500</u>	<u>182,220</u>

Income from charitable activities was £368,151 (2021/22 £205,720)

4**Income from other trading activities**

	2022/23		2021/22	
	Unrestricted	Restricted	Unrestricted	Restricted
Talks/Training fees	2,970	-	3,333	-
Sponsorship/Fundraising activities	1,214	-		
	<u>4,184</u>	<u>-</u>	<u>3,333</u>	<u>-</u>

Income from other trading activities was £4,184 (2021/22 - £3,333)

5**Income from investments**

	2022/23		2021/22	
	Unrestricted	Restricted	Unrestricted	Restricted
Interest - deposits	313	-	45	-
	<u>313</u>	<u>-</u>	<u>45</u>	<u>-</u>

6**Other income**

	2022/23		2021/22	
	Unrestricted	Restricted	Unrestricted	Restricted
Other (Gift Aid)	4,441	6,662	7,832	11,749
	<u>4,441</u>	<u>6,662</u>	<u>7,832</u>	<u>11,749</u>

Other income was £11,103 (2021/22 - £19,581)

Notes to the Financial Statements (continued)

7

Fundraising costs

	2022/23		2021/22	
	£		£	
	Unrestricted	Restricted	Unrestricted	Restricted
Contracted fundraiser costs	13,000		3,098	-
Other Fundraising costs	982		418	-
	<u>13,982</u>	<u>-</u>	<u>3,516</u>	<u>-</u>

8

Analysis of expenditure on charitable activities

	2022/23		2022/23		Total
	Direct Activities		Support costs		
	£		£		
	Unrestricted	Restricted	Unrestricted	Restricted	£
Workstream:					
Info, Advice & Advocacy	-	40,000	-		40,000
Destitution Support	-	149,413	-		149,413
Buddying	-	31,243	-		31,243
Activities & Connections	-	51,000	-		51,000
Skillsmatch	-	21,000	-		21,000
Garden Project	-	15,921	-		15,921
Raising Awareness/Influencing/Campaigning	-	34,421	-		34,421
Scotswood Gardens	-	9,935	-		9,935
Experts by Experience	-	1,000	-		1,000
Governance, Development & Core Costs	-	14,000	132,259		146,259
TOTAL	<u>-</u>	<u>367,932</u>	<u>132,259</u>	<u>-</u>	<u>500,191</u>

Notes to the Financial Statements (continued)

8 (ctd)

Analysis of expenditure on charitable activities - Prior year

	2021/22		2021/22		Total
	Direct Activities		Support costs		
	£		£		
	Unrestricted	Restricted	Unrestricted	Restricted	
Workstream:					
Info, Advice & Advocacy	-	27,235	-	-	27,235
Destitution Support	-	137,656	-	-	137,656
Buddying	1,000	42,191	-	-	43,191
Skillsmatch	-	45,557	-	-	45,557
Garden Project	-	1,075	-	-	1,075
Raising Awareness/Influencing/Campaigning	-	4,505	-	-	4,505
Scotswood Gardens	-	8,493	-	-	8,493
Experts by Experience	2,500	-	-	-	2,500
Governance, Development & Core Costs	20,000	36,000	63,566	-	119,566
TOTAL	23,500	302,712	63,566	-	389,778

9

Allocation of support costs

	2022/23			2021/22		
	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
Governance	4,371	-	4,371	-	-	0
Information technology	8,720	-	8,720	2,733	-	2,733
Human resources	7,682	-	7,682	66	-	65.59
Office costs (incl. rental)	18,425	-	18,425	591	-	591
Salary/Pension contributions	93,061	-	93,061	60,177	-	60,177
Other	-	-	0	-	-	0
Total	132,259	0	132,259	63,566	0	63,566

Notes to the Financial Statements (continued)**10 Governance Costs**

	2022/23		2021/22	
	£		£	
	Unrestricted	Restricted	Unrestricted	Restricted
Trustee remuneration	-	-	-	-
Trustee expenses	-	-	-	-
Consultancy	-	-	-	-
Independent examiners remuneration	250		250	
Legal fees	4,121			1,786
Support costs				
Other				
	<u>4,371</u>	<u>-</u>	<u>250</u>	<u>1,786</u>

11 Independent examiners remuneration

	2022/23		2021/22	
	£		£	
	Unrestricted	Restricted	Unrestricted	Restricted
	250	-	250	-
	<u>250</u>	<u>-</u>	<u>250</u>	<u>-</u>

IE remuneration £250 (2021/22: £250)

12 Trustees' and key management personnel remuneration and expenses

The trustees neither received nor waived any remuneration during the year - £Nil (2021/22: £Nil).

The total amount of employee benefits received by key management personnel is £Nil (2020/21 - £Nil). The Trust considers its key management personnel to be the Project Director. The remuneration for the Project Director during the year was £33,581 - partial year. (2021/22: £36,342)

Zero (2020/21 - Zero) trustees are accruing pension arrangements.

The trustees did not have any expenses reimbursed during the year - £Nil (2021/22: £Nil).

Notes to the Financial Statements (continued)**13 Staff costs and employee benefits**

	2022/23		2021/22	
	Number	FTE	Number	FTE
Raising funds	0	0	1	1
Charitable activities	10.5	8	8	6
Governance	1	1	2	2
	<u>11.5</u>	<u>9</u>	<u>11</u>	<u>9</u>

The total staff costs and employee benefits were as follows:

	2022/23		2021/22	
	£	£	£	£
	Unrestricted	Restricted	Unrestricted	Restricted
Wages and salaries	84,038	185,950	55,007	147,590
Social security	5,884	13,019	3,116	8,361
Defined contribution pension costs	3,140	6,948	2,053	5,509
Other employee benefits	-	-	-	-
	<u>93,061</u>	<u>205,916</u>	<u>60,176</u>	<u>161,460</u>

Total redundancy / termination payments amount to £0 (2021/22 - £0).

No employees received total employee benefits (excluding employer pension costs) of more than £60,000.

14 Debtors

	2022/23		2021/22	
	£	£	£	£
	Unrestricted	Restricted	Unrestricted	Restricted
Giftaid	4,441	6,662	7,832	11,749
Other Debtors	-	-	-	-
	<u>4,441</u>	<u>6,662</u>	<u>7,832</u>	<u>11,749</u>

Notes to the Financial Statements (continued)

15 Current asset investments

	2022/23		2021/22	
	£	£	£	£
	Unrestricted	Restricted	Unrestricted	Restricted
Prepayments	-	-	-	-
Bank Balances	241,753	93,152	183,061	138,866
Deposit Account Balances	55,000		45,000	-
Cash in Hand	848	7,253	246	2,658
	<u>297,600</u>	<u>100,405</u>	<u>228,307</u>	<u>141,524</u>

16 Creditors: amounts falling due within one year

	2022/23		2021/22	
	£	£	£	£
	Unrestricted	Restricted	Unrestricted	Restricted
Trade creditors	23,587		-	-
Deferred Income	64,500		45,000	
Other tax and social security	63		-	-
Pension creditor	1,383		611	-
	<u>89,533</u>	<u>-</u>	<u>45,611</u>	<u>-</u>

Notes to the Financial Statements (continued)**17 Fund reconciliation**

Unrestricted funds	Balance at 1/4/22 £	Income £	Expend £	Transfers £	Gains / (losses) £	Balance at 31/3/23 £
General						
Unrestricted (Main)	70,971	54,743	(34,913)	-	-	90,801
Other (Gift aid)	22,238	4,441				26,679
AB Charitable Trust		20,000	(20,000)			-
Garfield Weston		30,000	(30,000)			-
Lloyds Bank Foundation		27,250	(25,000)			2,250
Virgin Money foundation - Core		23,000	(20,000)			3,000
	93,209	159,434	(129,913)	-	-	122,730
Designated funds						
Realignment of the leadership team to support the delivery of the revised WERS' 5-year strategy	100,000	-	(16,328)			83,672
	100,000	-	(16,328)	-	-	83,672
Total Unrestricted	193,209	159,434	(146,241)	-	-	206,402

	Balance at 1/4/22	Income	Expend	Transfers	Gains / (losses)	Balance at 31/3/23
17 Restricted funds						
Hardship Emergency Fund	106,393	55,952	(94,413)	-	-	67,932
Shears Foundation	-	11,000	(11,000)	-	-	-
Newcastle Fund Round 12	-	50,000	(50,000)	-	-	-
Hadrian Trust	-	1,000	(1,000)	-	-	-
Syrian Resettlement (NCC)	-	24,500	(24,500)	-	-	-
Community Cohesion Fund	2	-	-	-	-	2
Community Foundation (Covid-19)	-	10,000	(10,000)	-	-	-
Connected Voice	-	4,000	(4,000)	-	-	-
Bernicia Foundation	-	10,000	(10,000)	-	-	-
Awards for All	-	10,000	(10,000)	-	-	-
City of Sanctuary (NCC)	-	5,000	(5,000)	-	-	-
The Joyce Fund	-	5,000	(5,000)	-	-	-
Ferguson Trust	-	6,743	(6,743)	-	-	-
Newcastle Fund	-	45,000	(45,000)	-	-	-
Sadler & Henderson Foundation (Community Foundation)	-	1,000	(1,000)	-	-	-
Barbour Foundation	-	-	-	-	-	-
Scotswood - Green Recovery	2,224	9,153	(9,153)	-	-	2,224
Scotswood - Kellet Fund	782	-	(782)	-	-	-
Community Health Fund	-	5,000	(5,000)	-	-	-
Pea Green Boat	-	-	-	-	-	-
29th May 1961 Trust	-	5,000	(5,000)	-	-	-
Muckle (Community Foundation)	-	1,500	(1,500)	-	-	-
Nineveh Trust	-	3,421	(3,421)	-	-	-
Orphan House Trust	-	2,000	(2,000)	-	-	-
Prudhoe Street Mission	-	2,000	(2,000)	-	-	-
Sir James Knott	-	7,000	(7,000)	-	-	-
Wellbank Foundation	-	10,000	(10,000)	-	-	-
1989 (Community Foundation)	-	10,000	(10,000)	-	-	-
Barbour Foundation	-	2,000	(2,000)	-	-	-
Justice Together	-	8,000	(8,000)	-	-	-
Rank Foundation	7,836	6,584	(14,421)	-	-	-
Virgin Money Foundation Destitution Project	-	13,000	(10,000)	-	-	3,000
Other (Gift Aid)	33,356	6,662	-	-	-	40,018
	150,592	330,515	(367,932)	-	-	113,174
Total	343,801	489,949	(514,174)	-	-	319,576

Notes to the Financial Statements (continued)**17 Fund descriptions****a) Unrestricted funds**

All income that has not been restricted. These funds are expendable at the discretion of the Trustees in furtherance of the objects of WERS

AB Charitable Trust

A contribution towards WERS Core Running costs

Garfield Weston

A contribution towards WERS Core Running costs

Lloyds Bank Foundation

A contribution towards WERS Core Running costs

Virgin Money Foundation - Core

A contribution towards WERS Core Running costs

b) Designated funds

Unrestricted income that has been designated by the Trustees for strategic development of

i) organisational development, developing staffing structure

ii) development of pilot project aiming to diversify income streams through trading partnerships

c) Restricted funds*Hardship Emergency Fund*

Donations from individuals and groups to the 'Hardship Fund', enabling WERS to provide financial support for destitute asylum seekers pre-payment cards

*Shears Foundation**Skillsmatch**Newcastle Fund Round 12**Activities & Connections**Hadrian Trust**Activities & Connections**Syrian Resettlement (NCC)*

Enabling WERS to provide support for destitute asylum seekers

Community Foundation (Covid-19)

Core restricted

Notes to the Financial Statements (continued)

17 Fund descriptions (ctd)

Connected Voice

Core restricted

Bernicia Foundation

Raising Awareness & Influencing campaign

Awards for All

Information Advice & Advocacy

City of Sanctuary (NCC)

Skillsmatch

The Joyce Fund

Garden project

Ferguson Trust

Buddying

Newcastle Fund

This fund contributed toward the cost of our support work with destitute clients and overseeing the distribution of the Hardship Fund

Sadler & Henderson Foundation (Community Foundation)

Experts by experience

Barbour Foundation

Garden project

Scotswood - Green Recovery

Scotswood Garden Heritage Fund Link Worker and training, garden and admin costs

Scotswood - Kellet Fund

Extra hours for Scotswood Garden Heritage Fund Link Worker

Community Health Fund

Information Advice & Advocacy

Pea Green Boat

Contribution towards the Skillsmatch project and WERS core running costs

29th May 1961 Trust

Contribution towards the Skillsmatch project and WERS core running costs

Muckle (Community Foundation)

Garden project

Notes to the Financial Statements (continued)**17 Fund descriptions (ctd)***Nineveh Trust*

Garden project

Orphan House Trust

Garden project

Prudhoe Street Mission

Garden project

Sir James Knott

Information Advice & Advocacy

Wellbank Foundation

Information Advice & Advocacy

1989 (Community Foundation)

Raising awareness & influencing Campaign

Barbour Foundation

Garden project

Justice Together

Information, Advice & Advocacy

Rank Foundation

Raising awareness & influencing Campaign

Virgin Money Foundation Destitution Project

Destitution

Other (Gift Aid)

Hardship Fund

18 Events after the end of the period

None

19 Related parties

There are no transactions with related parties that require disclosure.



Life in the UK is **tough** for people seeking asylum and refugees

There are different ways you can help through WERS

www.wers.org.uk/donations



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